

Arun Kumar



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📍 Khewali, Chakara, Varanasi,
Uttar Pradesh, 221405, India

📄 PROFILE

As a Customer Service Executive at Digi Yatra, I take pride in my reputation for being conscientious and organized. I approach my responsibilities with dedication and attention to detail, ensuring that every interaction is handled efficiently and effectively.

🌐 LANGUAGES

Hindi

English

🧠 SKILLS

- Basic Knowledge of Computer
- C / C++
- HTML, CSS, DBMS, SQL, OOPS

🧩 STRENGTH

- Positive Attitude
- Self Motivated
- Good Confidence
- Good Team Player

📁 PROFESSIONAL EXPERIENCE

LBSI Airport Varanasi

Customer Service Executive | 2+ Year in Digi Yatra
2023 – present | Varanasi, India

- Kiosk checking and maintenance
- E-Gate checking and maintenance
- Enrolment in Digi Yatra app of Pax
- Maintain hygienic atmosphere
- Maintaining adherence to both disciplines, norms and standardisation of organisation.

🎓 EDUCATION

B. Tech - CSE

NeelKanth Institute of Technology
07/2017 – 08/2021 | Meerut, India

Intermediate

V S V Inter College
06/2014 – 07/2015 | Varanasi, India

High School

J M K H S S S Sihorwan Saurani
06/2012 – 07/2013 | Varanasi, India

📁 PROJECTS

Banquet Hall

🧩 ACHIEVEMENTS

- Certified by PDP & Cyber Security Program
- Certified by Aprtron Company in Quiz Competition
- Certified by NIT for 1st Position

✍️ DECLARATION

I hereby affirm that the aforementioned details and information provided are accurate to the best of my knowledge and belief.

Arun Kumar
Varanasi